

Asylum Seeker and Refugee Health Hub

140 Westbourne Grove, Northcote 3070

T: (03) 9508 7000 | F: (03) 9508 7001

E: healthhub@cabrini.com.au



PRIMARY HEALTH CARE (GP/NURSE) Referral Form

REFERRER DETAILS

Referral date: _____

Have you obtained client consent for this referral? Yes No

Referring organisation: _____

Referrer name: _____

Role: _____

T: _____

F: _____

E: _____

CLIENT DETAILS

Male Female Other

Surname: _____

First Name: _____

Date of birth: _____

Address: _____

Mobile: _____

Year of arrival to Australia: _____

Boat or

Plane arrival

Country of birth: _____

Ethnicity: _____

Languages spoken: _____

Interpreter required: Yes No

Current visa type: _____

Applied for Protection visa: Yes No

(please supply/attach copy)

Medicare: Yes No

Medicare Number: _____

SRSS: Yes No

Medicare Expiry Date: _____

SRSS provider (if relevant): AMES Life Without Barriers

Work rights: Yes No

Employment status: _____

Income: _____

Support from any other agency: _____

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SECTION A: Reason for referral

Does the client have a previous or current GP they have been attending? Yes No

GENERAL PRACTITIONER DETAILS

GP practice name: _____

Address: _____

Phone: _____

Please describe the current health issues experienced and their urgency below.

Include current medications if known.

If the person is experiencing a medical emergency, please call 000 or present to any public hospital.

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Service description

- The Hub provides access to a range of health services for people seeking asylum. These services include nurse-led primary health care and assessments, immunisations, GP clinics, psychiatry (requires a GP referral), psychology, physiotherapy and specialist mental health support.
- The Hub works in partnership with other asylum seeker agencies and where able, assists with referrals to community health and specialist services such as dental, optometry, allied health, infectious diseases and paediatrics.

Priority of access

People seeking asylum are eligible for health care at the Hub, and priority is given to people who:

- Do not have a Medicare card
- Have a Medicare card with limited or no income support
- Are receiving SRSS and require psychiatry, specialist mental health care or have complex medical needs
- Are in community detention

Cost

All services provided at the Hub will be free to all clients.

- Medicare ineligible clients will receive free service
- Medicare eligible clients will be bulk-billed (clients will need to present their Medicare card)

Referral process

- **Psychiatry services - requires a GP referral letter**
- Referrers may call (03) 8388 7874 to discuss referrals
- Hub staff will inform referrer of the acceptance of the referral and liaise with clients about their appointments

Additional referral documentation

- Please attach a copy of any relevant medical documentation such as detention health records, arrival health screening, immunisation records, discharge summaries.
- Please attach relevant documents showing current visa status, lodgement of protection application, current placement in community detention or other supporting documents showing status as a person seeking asylum.